

# Sustainable Waste Management Transforming waste into Resource

Diana Nicolau, LIPOR diana.nicolau@lipor.pt 27/06/2023



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### The context



**Context Information** 

The production of waste generates impacts on human health and the environment, both through the waste itself generated, which has to be collected, treated and disposed of, and through the associated waste of resources.

To avoid and reduce these impacts, the waste policy focuses on preventing waste and using it as a resource, continuing the life cycle of materials and returning materials and energy to the economy.

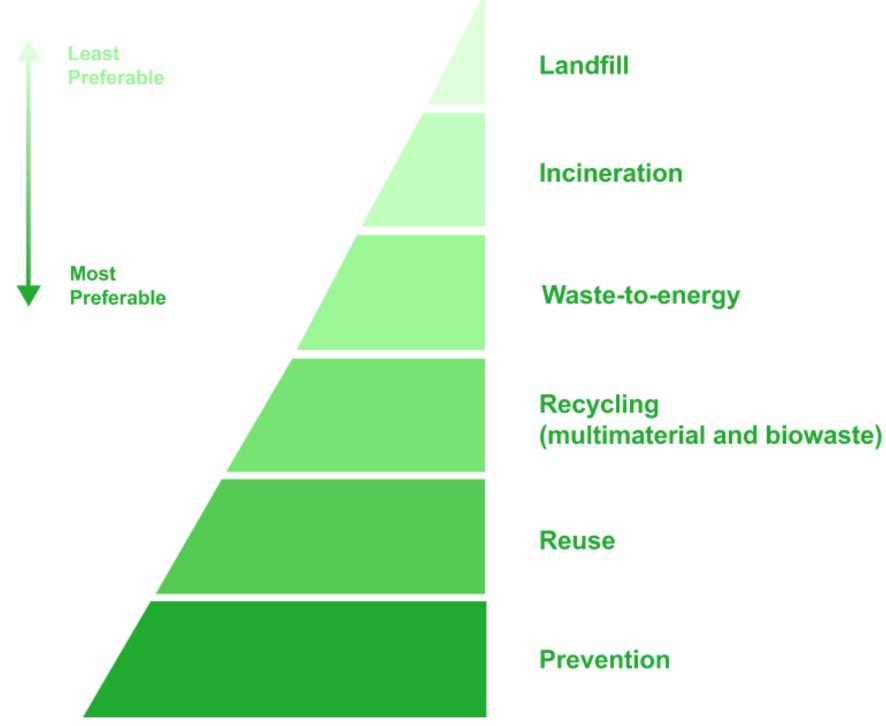
The waste policy also seeks to ensure the **sustainable management of waste** that cannot be prevented, ensuring efficient use of natural resources and promoting the principles of the circular economy.





#### **Context Information**

Waste Management Options Hierarchy





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Waste management is based on a hierarchy, defined by the EU Waste Framework Directive, to be applied by EU Member States in waste management.

Waste Prevention and Reuse are the most preferred options, followed by recycling (including composting), then energy recovery, while waste disposal through landfills should be the very last resort.



**Context Information** 

### The (potential) role in the Circular Economy of a Sustainable Waste Management: Protection of human health and improvement of habitability;

Protection of nature and ecosystems;

- Provision of secondary raw materials, nutrients and soil quality improving materials;
- $\checkmark$  Production of green and renewable energy and fuels;
- Mitigation of climate change;
- $\checkmark$  Economic development by generating jobs and wealth to cities and regions.





# Urban waste management Portugal





### Legislative Context **National Policies**

instruments:

✓ National Waste Management Plan (PNGR);

✓ Strategic Plan for Urban Waste (PERSU);

plans (Hospital Waste and Industrial Waste);

✓ Biowaste Strategy.

#### PNGR 2030 and PERSU 2030 were published in March 2023



#### In Portugal, the fundamental guidelines about Waste Policies are given by the following

- Strategic Plan for Non-Urban Waste (PERNU), which replaces the previous sectoral



### Legislative Context **National Policies**

The National Waste Management Plan, PNGR 2030, which replaces PNGR 2020, is based on three strategic objectives:

- 1. Waste Prevention of in terms of quantity and danger;
- 2. Promoting efficient use of resources, contributing to a circular economy;



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3. Reduce negative environmental impacts through integrated and sustainable waste management.



### Urban Waste Management In Portugal

- Urban waste management services cover the following phases:
- Collection and transport;
- ✓ Sorting;
- ✓ Valorization/disposal.

The service management entities (23) is called SGRU:

- 12 Multimunicipal, which manage about 66% of the RU produced,
- 11 Intermunicipal Ο

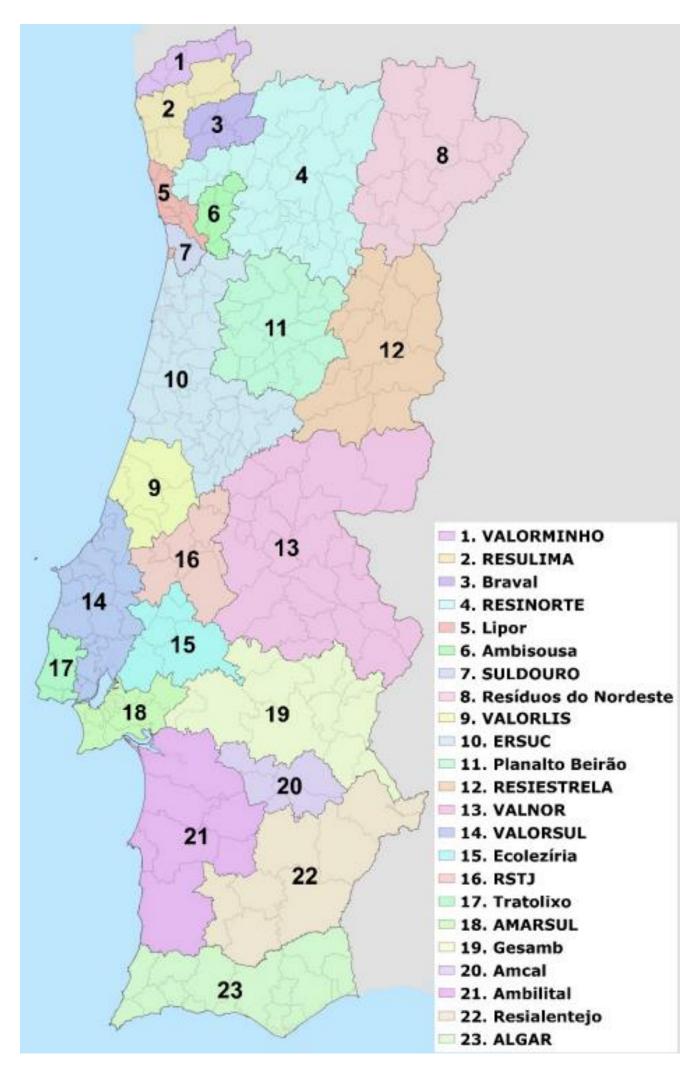


RARU 2021 - Relatório Anual Resíduos Urbanos 2021

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# Urban Waste Management

In Portugal





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The treatment is ensured by 23 SGRU - service management entities.

Each of these systems has differentiating characteristics, both in terms of the number of municipalities, geographical area and population covered, and in the socio-economic context they cover, too.



# Urban Waste Management in Portugal

Infraestruturas	N.º
Estação de triagem	30
Tratamento Mecânico	6
Tratamento Mecânico e Biológico	19
Tratamento Biológico (dedicado a biorresíduos recolhidos seletivamente)	5
Unidades de Produção de Combustíveis Derivados de Resíduos (CDR)	5
Central de Valorização Energética	2
Aterros	34



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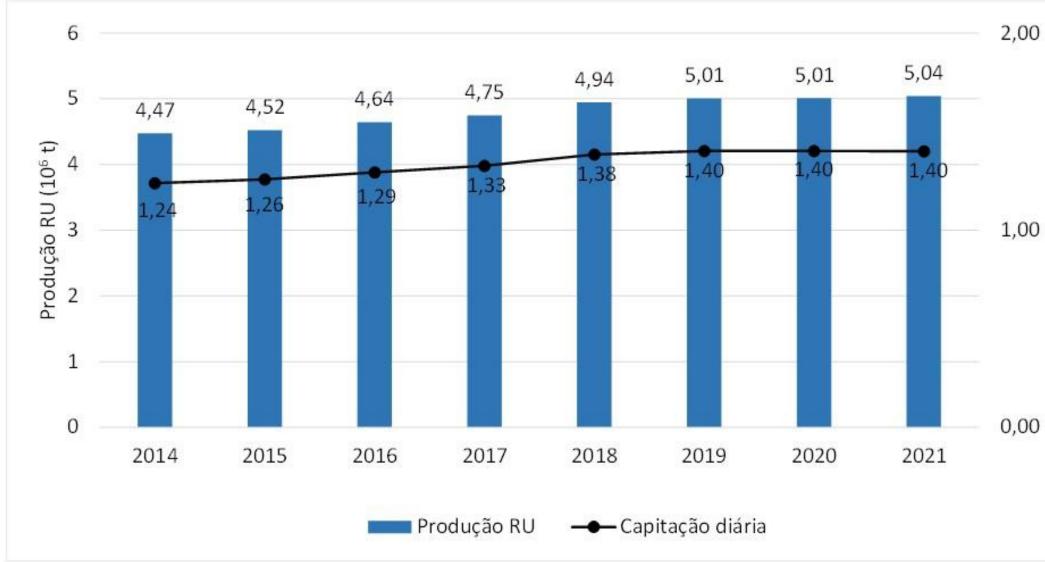


Number of existing urban waste management infrastructures, in Portugal Continental, in 2021

RARU 2021 - Relatório Anual Resíduos Urbanos 2021

1	2
1	

### Urban Waste Management in Portugal Production | 2021





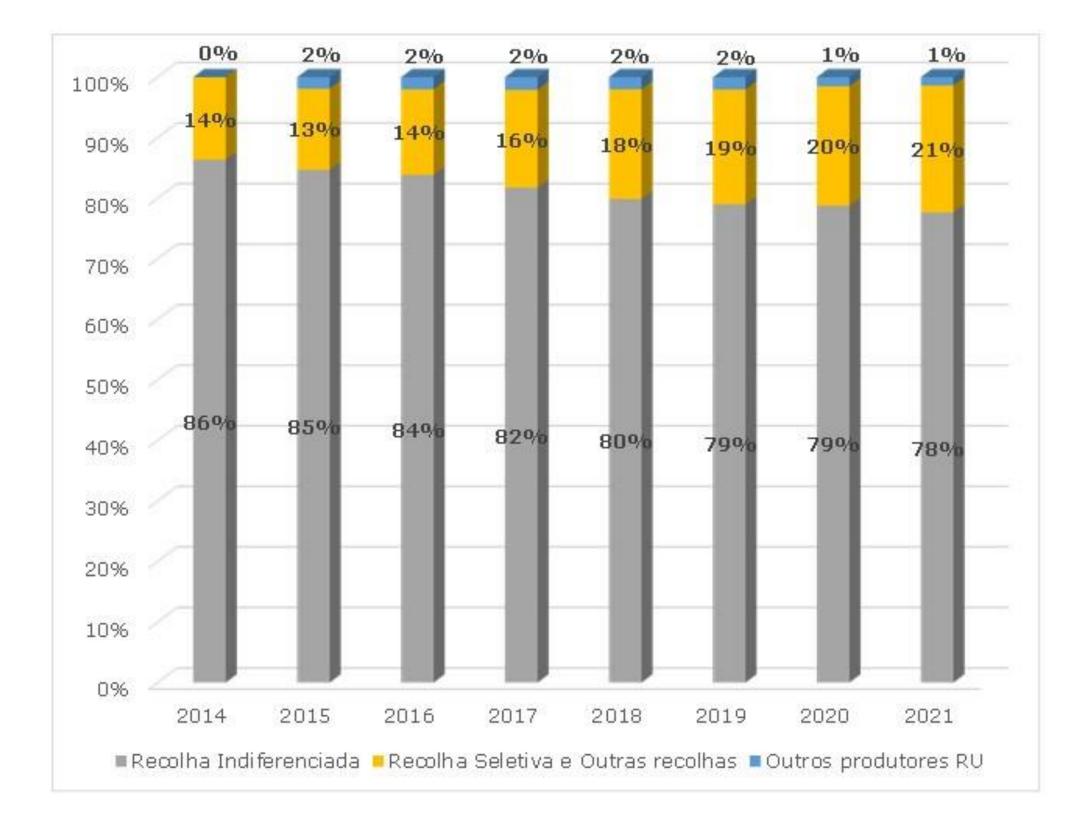
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Capitação (kg/hab.dia)

The production of urban waste in Portugal Continental remained at approximately 5 million tons in 2021, which corresponds to an annual per capita of 511 kg/inhabitant.year, that is, a daily production of 1.40 kg per inhabitant.

1	3

# Urban Waste Management in Portugal Collection | 2021





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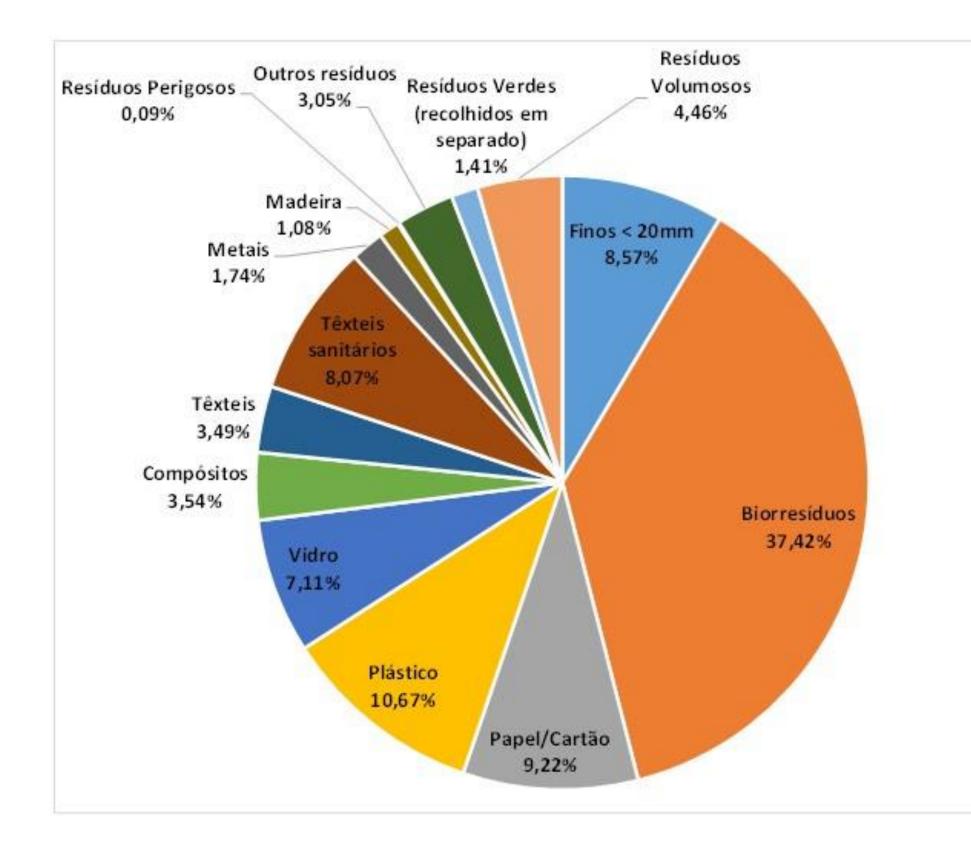
In terms of collection, there are no significant differences over the last few years, with mixed collection being the preferred type of collection for the collection of urban waste.

Although in recent years there has been an increase in the number of infrastructures for selective collection, this hasn't had the proportional impact on the quantities collected selectively.



# Urban Waste Management in Portugal

#### **Physical Characterization**





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The figure shows the results of the average physical characterization of the urban waste produced, based on the technical specifications:
✓ high contribution of biowaste fraction, representing around 37% of the total;
✓ plastic (10.6%), paper/cardboard (9%), sanitary textiles (8%) and glass (7%).

# Some Final Comments





# Urban Waste Management Challenges

- ✓ Intensify the role of the waste management sector in boosting reindustrialization and improving levels of regional circularity;
- Increase recycling rates, limit the use of landfills, value biowaste and selective collection of other flows;
- ✓ High quality standards of materials collected, which constitute the raw-secondary materials;
- ✓ Reinforce cooperation and articulation (academy, companies, associations, etc.);
- ✓ Mobilize citizens and consumers towards lifestyles that promote well-being and sustainability.



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# 01 LIPOR

Our history.





# An organisation with history



Baguim do Monte (Gondomar) | Ermesinde (Valongo) Complex



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LIPOR – Municipalities Association for Sustainable Waste Management of Greater Porto was founded in 1982 as a Municipalities Association.

We specialise in waste treatment and recovery – managing, recovering and treating municipal waste generated by our 8 Associated Municipalities. But we go further.

# One million citizens

#### **Relevant numbers**







# An organisation with history





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# We value waste as a resource.





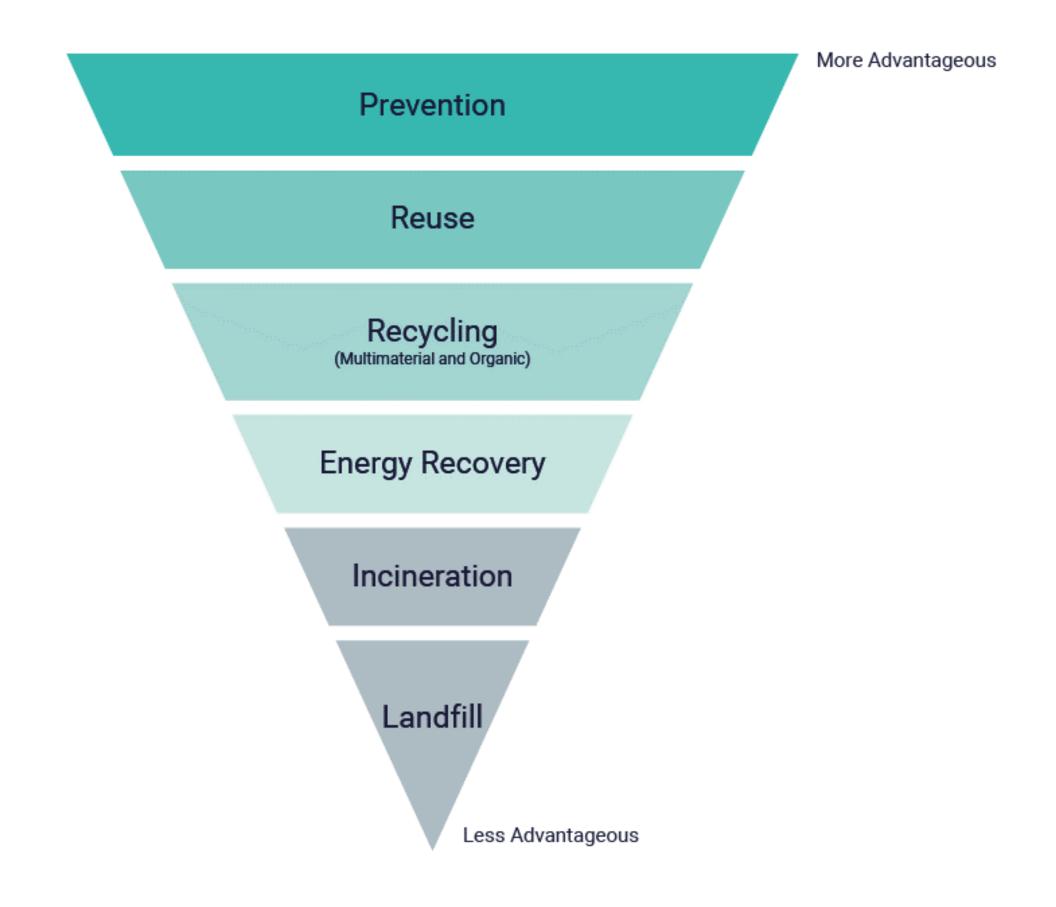
## We sort and recover

Keeping in mind this regeneration and Waste Prevention, LIPOR prevents waste in the production stage, reduces waste at its source and reuses products to save resources.

We do everything we can to put less and less waste in landfills.

So that nature can prevail more and more.





23

### We prevent, transform and regenerate It is part of us

Biowaste Fraction	Multimaterial Fraction	Public Procurement	Comm and Av
Home and Community Composting Sustainable Green Spaces	Waste Reduction and Reuse Textile and WEEE Reduction and Reuse	Promotion of Sustainable Public Procurement Practices	Good F and Comm Actions Preven Comm Awarei
Food Waste			Educat Trainin
City Loops			Trainin



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- nunication wareness
- Practices
- nunication ns on Waste ntion
- nunity eness, ation and ng Actions

- Training
- Training /
- Events and Community awareness raising on the adoption of waste reduction and reuse practices
- Measurement of the impact of reduction and reuse actions

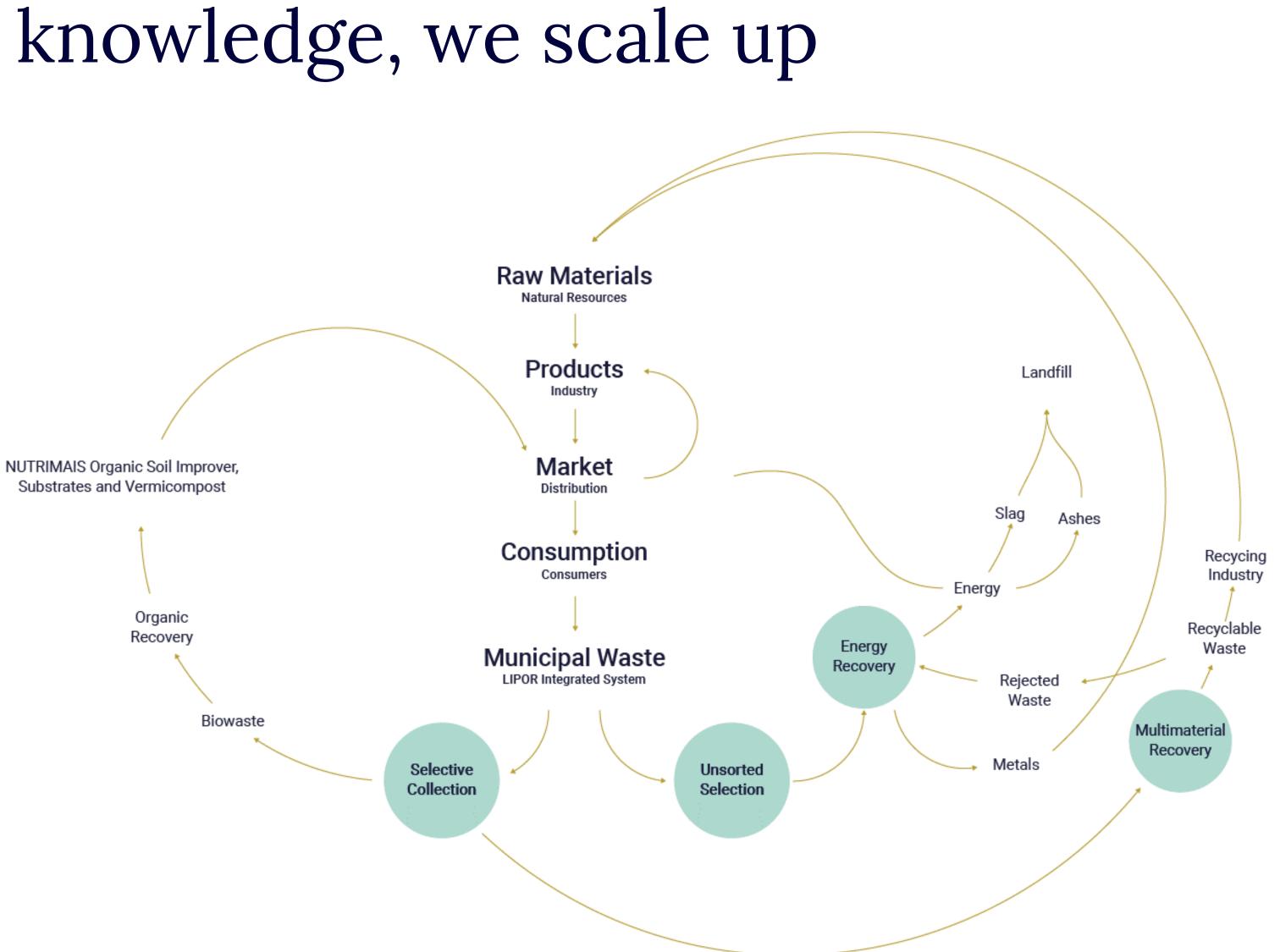
Monitoring

- Knowledge Generation
- Process improvement regarding circularity and less use of resources



# We foster knowledge, we scale up

#### We make an Impact







# We foster integrated waste management



#### LIPOR

Baguim do Monte (Gondomar) | Ermesinde (Valongo) Polo

Sorting unit, composting unit and operational support and management areas



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#### LIPOR II

Maia Polo

Energy recovery unit, technical confinement (landfill) and WWTP



### We foster integrated waste management Goals for 2020







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We stand by reuse and recycling 35%

We stand by less garbage and more waste 10%

Total biodegradable waste (RUB) diversion



# We foster integrated waste management

Goals reached in 2022









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We stand by reuse and recycling 36.17%

We stand by less garbage and more waste

1.2%

Total biodegradable waste (RUB)

diversion



# Integrated waste management and multimaterial recovery

We received

82,610t

of waste for multimaterial recovery

Infeed and pre-sorting





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# +4.3%

In comparison with 2021

# We avoided the emission of 111.904t

CO<sub>2</sub> equivalent

Manual pre-sorting



Bales for recycling industries



# Door-to-door selective collection

Pilot project "Recycling is Giving More"

Door-to-Door Selective Collection enables better waste sorting and recycling, avoiding biodegradable or recyclable waste from being thrown in the trash.

After all, Recycling is giving more.



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#### RECICLAR É DAR Os seus resíduos ajudam causas sociais!



# Integrated waste management

**Specialist services** 



#### Ecoshop

Citizens use this card to hand us their waste (in Drop-off Sites and the Adventure Park) and receive vouchers for different services. Free recyclable waste home collection service for all residents in Porto city, and particularly for the trade, services and catering sectors.

Over 4,000 ECOSHOP users



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#### Ecofone

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# Integrated waste management and organic recovery



We've implemented projects to improve compost quality:

- Selective Collection of Green Waste
- Selective Collection of Green Waste in Cemeteries
- "Catering Operation" Project
- Selective Collection among Large Producers
- Door-to-Door and Proximity Selective Collection with conditional access



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# We received 51,909t

of waste for organic recovery -3,1% in comparison with 2021

32

# We receive, recycle and restore to the earth what comes from the earth

100% natural organic soil improver, which preserves or improves the natural fertility of soils.

It results from a careful selection of materials and the composting of food and green waste collected at the source.

We produced

We avoided the emission of

3,477t  $CO_2$ Data from 2021



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8,849t

of Compost Data from 2022





# We produce and transform



## We collected 26,981t of Food waste in 2022



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#### We collected

24,928t of Green waste in 2022



### Yes to energy recovery! No to landfills.

Garbage received is subjected to a burning process, which produces water vapour that generates electricity in a turbine. This electricity supplies your house.

The energy derived from garbage is enough to supply a city every day. We received 393,752t

of Waste for energy recovery

-1.2% in comparison with 2021



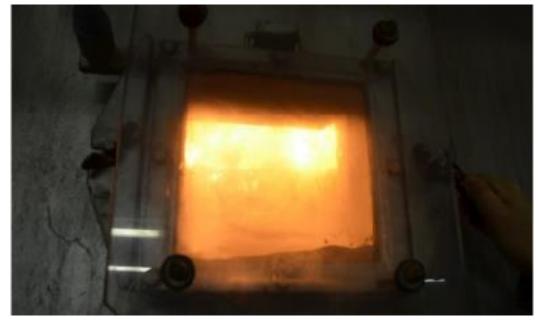
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# We received -0.8%

Waste for technical confinement

in comparison with 2021







# We say yes to renewable energy

#### Energy Recovery Plant

We produced 189,543 MWh Electricity

Photovoltaic Plants installed in CVO and Adventure Park



Data from 2021

We avoided 41,510 t CO<sub>2</sub>eq



Cumulative data from 2013 to 2021



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### We produced 4,950 MWh Electricity

#### **Biogas Plant**

We produced 503,51 MWh Electricity

We avoided 2,327 t CO<sub>2</sub>eq



Cumulative data from 2008 to 2021

We avoided 312 t  $CO_2 eq$ 



# Management systems certification

We strive to continuously improve the performance of our activities.

We put certified Management Systems in place regarding different scopes:

training, environmental, social, energy, quality, and health, safety and hygiene conditions for all



**Quality Management** 

Environmental Management

Health, Safety and Hygiene Management



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Employees, in their different workplaces.









Innovation Management

Energy Management

37

# 03 Commitment

Our contract with Humanity.



### Contract

#### Purpose

Every day we build a better world.

#### Vision

We want to participate in the global market and set trends towards a sustainable future.

#### Mission

To transform waste into new resources through the implementation of innovative, circular practices, generating and sharing value.



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#### Values

We are ambitious and passionate. We are creative and think positive. We are responsible and rigorous.

We are ethical and a TEAM.

#### Policy

Within the scope of its sustainable management strategy, LIPOR focused its policy on Quality, Environment, Energy, Health and Safety, Social Responsibility and Innovation.



### We promote the Circular Economy Our commitment

+

### Efficient management of Resources







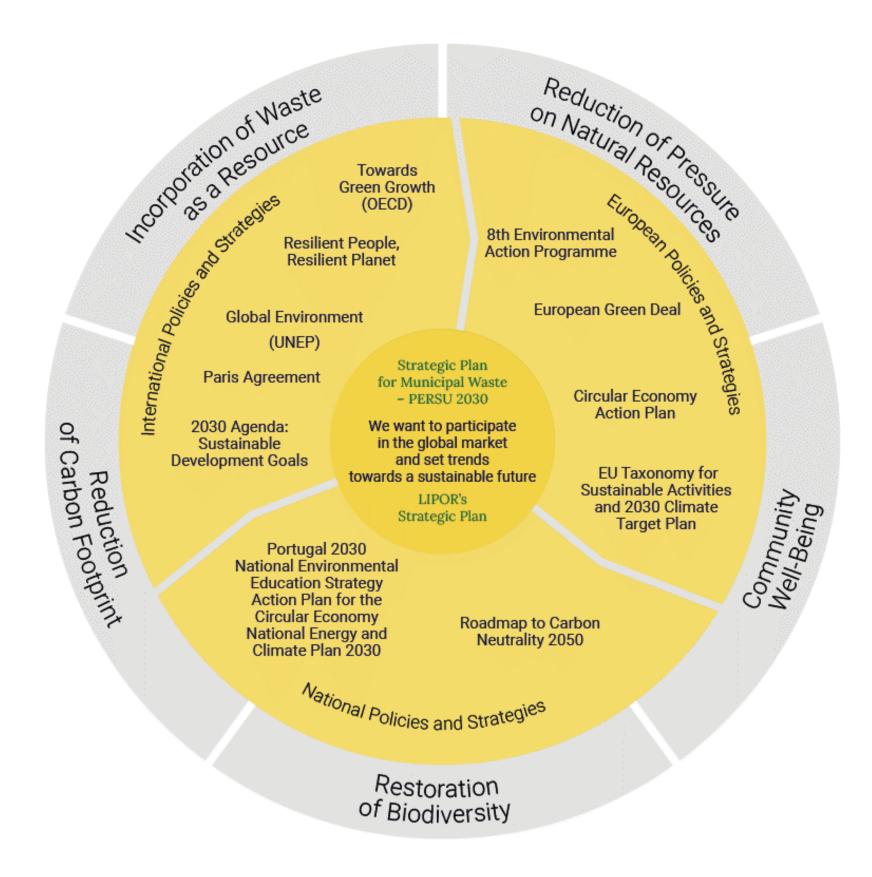
# LIPOR and the environment

Unique identity

We've set our main guidelines in our Strategic Plan:

- We treat waste to protect nature and its biodiversity.
- We work on the prevention and mitigation of waste production.
- We promote strategies to combat climate change.
- Always with the environment and sustainable development in mind.







### We undertake efforts

#### Our sustainable development goals





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Environmental Education

Tinto River Valorisation



We ensure the compliance of our Quality, Environmental, Occupational Health and Safety, and Social Accountability Management Systems.

We implement a structured Innovation process.

The Adventure Park is a public leisure space that promotes physical activity and awareness raising, resulting from the sealing and recovery of a landfill.

We develop a set of policies, programmes and actions that promote Waste Prevention, in order to boost change.



15 LIFE ON LAND ·~~ Biodiversity Promotion Strategy for the Greater Porto

Region.

LIPOR 4M Strategy – less

Waste, less Carbon, more

Climate, more Biodiversity.

17 PARTNERSHIPS FOR THE GOALS 8

We establish National and International partnerships for sustainable development.







We formed Alliances with:



### We undertake efforts

#### Our sustainable development goals





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#### People

- Attracting and Retaining Talent
- Communication, Environmental Education and Training
- Development and Well-being of Employees
- Involvement with suppliers
- Ethics and Integrity
- Impact on the Community
- Health and safety
- Human Rights and Diversity

#### Planet

- Energy Transition and Climate Change
- Biodiversity
- Circularity and Transformation of Waste into New Resources
- Product and Service Quality and Reliability

#### Prosperiy

- Financial Balance of the Organisation
- Incentive for new Businesses and Opportunities
- Brand and Reputation



# But it isn't enough to treat waste! We need citizens to cooperate and act with us.





# We engage with our stakeholders

#### We engage with stakeholders:

• To identify the material topics that are relevant for the management and external reporting;

• To optimise the alignment between management practices and society's needs and expectations;

 To anticipate and mitigate risks, and identify new opportunities;

• Always with the environment and sustainable development in mind;

 To build transparent and trustful relationships, contributing to better decision making;

• To learn with them, leading to process and product improvements and innovations.

• To create long-term value for our stakeholders and the organisation.



Regulatory and Licensing Authorities; Universities, Technology Centres, Research Centres; Operational Unit Operators; Associated Municipalities; Funding Bodies; Managing Entities; Service Suppliers; Employees; LIPOR's Product Suppliers; **Stakeholders** Product Customers: Service Customers

> National and International Associations; Trade Unions; Insurance Companies; Service Providers from the Municipalities; Employee Associations; Partners (national and international)

Board of Directors; Parish Councils; Financial Institutions: Monitoring Committees; Community; Opinion Leaders; NGOs: Media: Other Waste

Management Systems



# 04 Action

We do everything for the environment.





# People First.



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# People drive us

Human capital 2022

# Social Benefits granted to Employees:

- Health
- Events organised by us
- Education for their children
- Several established Protocols

210 Employees



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# **11.388** Training Hours





### Environmental communication, education and training

**External** Communication Boosts our Stakeholder **Communication Strategy** 

Internal

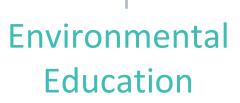
#### Communication

Promotes Employee commitment to LIPOR



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Promotes Citizen engagement and a change of mentality with regard to environmental protection

#### Sustainability

Embodied in transversal projects and the Sustainability Report

Social Accountability **Reinforces LIPOR's action amongst** the Local Communities it serves



# LIPOR Academy

#### Tailor-made training



With LIPOR ACADEMY, we enhance competences through training and qualification, using advanced educational methods and equipment.

Online Academy

**BIO Training** 

#### **Technical Training**

Tailor-made Solutions for Companies

**Advanced Training** 



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Accredited Training for Teachers

We've organised 352 Training Courses We've developed 14 Tailor-made Solutions

We've held 2,873 Training Hours We've reached

8,486 Trainees



### **Environmental Education** 2013-2022



#### 331 Participating Institutions

220 "Green Heart" Certified Institutions

150 Renewed Certifications



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13% Average Recycling Increase in Institutions

9,071 Developed Actions

180,014 Participants

Source: PCEA 2021 – Cumulative data – 2013 to 2021



### We communicate, educate and train

# We've received 33,968

Adventure Park and Ecological Trail Visitors





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We've organised

### 3 Editions of Junior Academy

Source: PCEA 2021



# Corporate Social Responsibility

**Resource management** 

**Bottle Caps Operation\*** 

Your waste helps social causes

We've helped

658

Institutions



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We've treated We' 940 t 1, of Bottle caps We've invested € 616,254

We've donated 1,816 Devices

\* Data from 2006 to 2019



# Protocols and partnerships



Crew



CineEco







Hortíssima



Estraee



Res2Valhum



Bioblitz



JUNTAR Programme



D-NOSES

























































# Walking towards Zero impact on the Planet



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### Our action for the environment

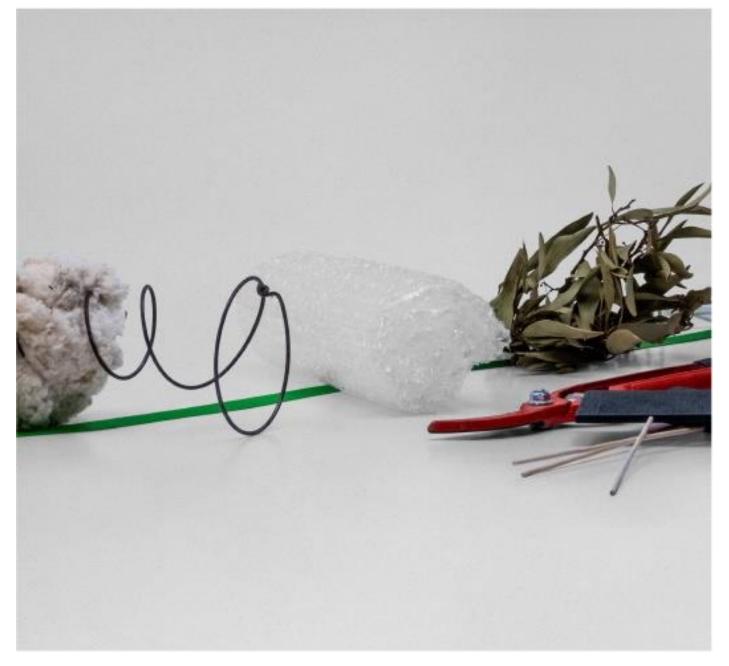




Biodiversity



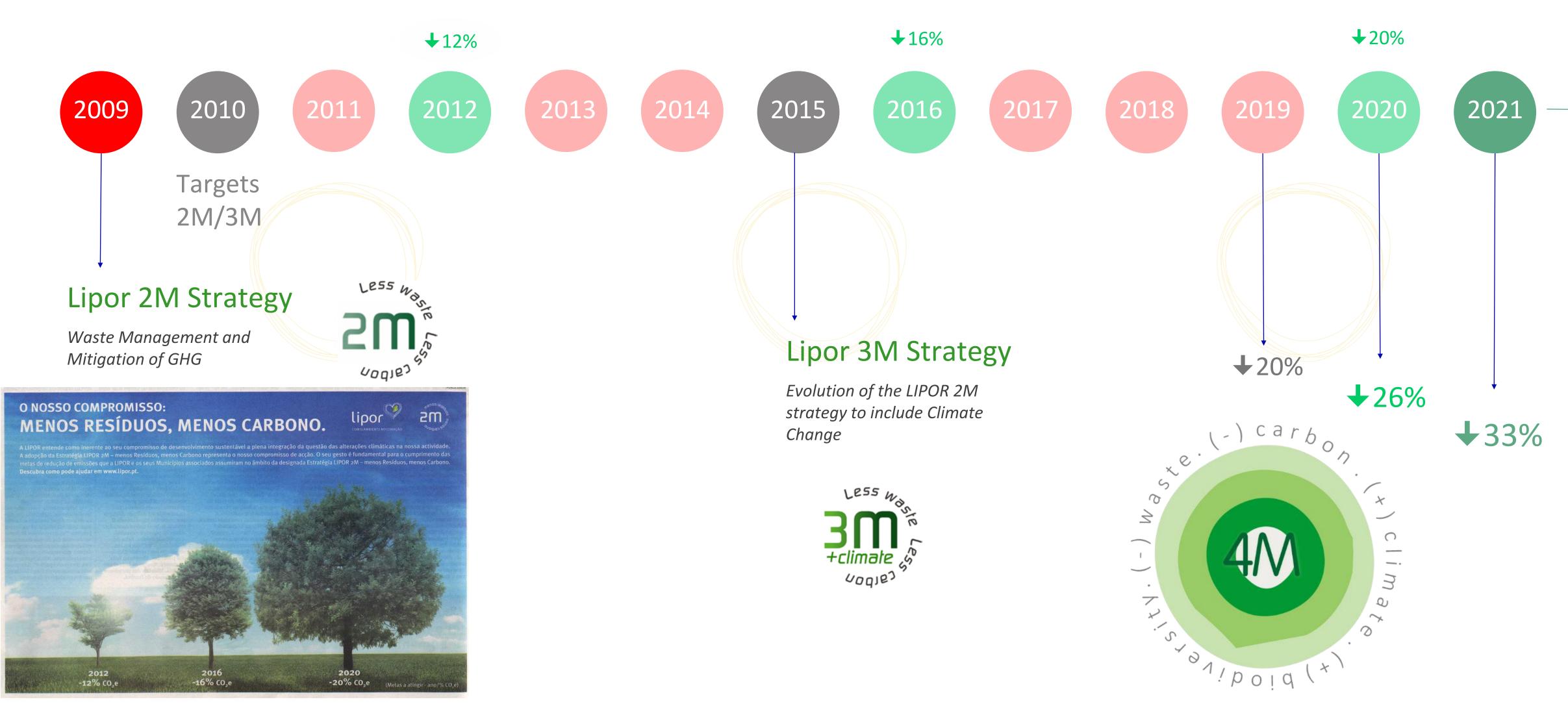
Environmental Education



Waste as a Resource



### 13 years tackling Climate Change Roadmap





### Climate change

#### GHG reduction by 2030

# -35%

#### We've reached -30.7% in 2022



#### Less Waste

We strive for efficient Waste management, giving priority to a circular Business model;



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#### Less Carbon

We approach the Carbon-Energy relationship converging towards decarbonisation and energy transition;

#### More Climate

We boost our commitment to adaptation to climate change;

#### More Biodiversity

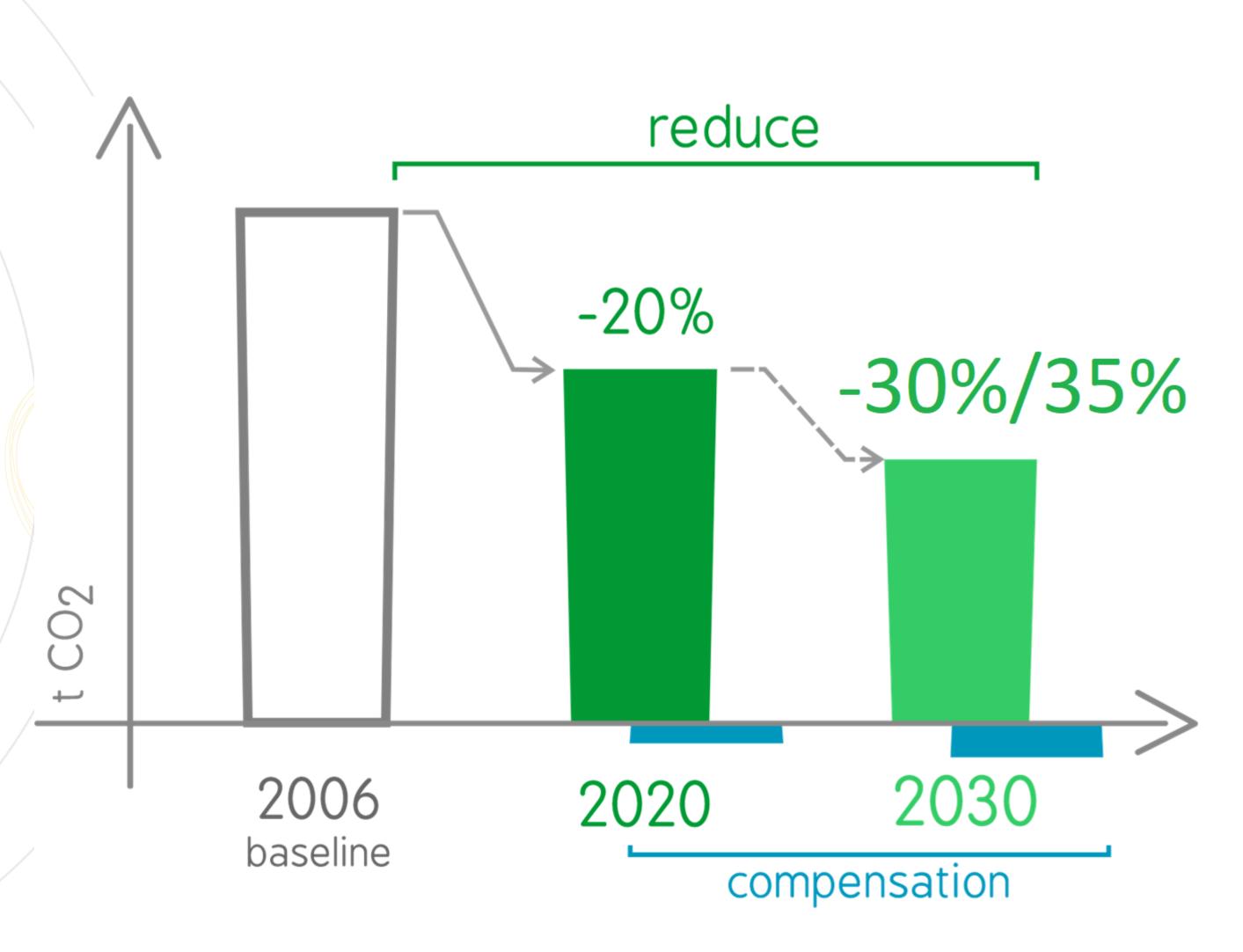
We further promote biodiversity in our activity scope.



### GHG Target Footprint









# Our B side

#### Biodiversity











Biodiverse Green Spaces Project





Biodiversity and Ecosystem Services Management Plan



Square Metre Programme



Tinto River Valorisation Project



# To be a Leading brand in the Global market



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# We receive recognition for our work

# **€52,441,053** Turnover

We invested

# 1.96€/citizen

in Environmental Education and Training



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# £20,994,490

#### EBITDA Investments

# We invested €1,847,166 in the Community

Source: LIPOR Report and Accounts 2021



# We do not satisfy needs. We anticipate them.

Research, Development and Innovation



2021: COTEC Innovator Status

2020: Red Dot Award Design Concept – Materials and Surfaces

2018: FAMAE Design



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LIPOR, Horta da Formiga, Horta à Porta, NUTRIMAIS, Ecoshop, Centro Ambiental de Laúndos, Fertor, Binup and Wallie Brands.

Patent no. 106819 "Waste Disposal and Collection System and Process"

BinUp Technical Design

Source: 2021 Innovation Report



# We do not satisfy needs. We anticipate them.

Research, Development and Innovation



Technical/Scientific Publications





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89 Soutifie Dublication 645/1000

#### Innovation Scoring

55 Doctoral Graduates **39** Approved Applications

Source: 2021 Innovation Report



# We project LIPOR into the world External markets

We offer customised solutions, with a team of 44 Consultants dedicated to International Projects.

We've established business relationships with 29 countries.

12 submitted Proposals, 5 approved

22 submitted Expressions of interest 1 Business Case published in 3 languages



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Participation in 8 International Work Groups

**3** Visits from abroad (6 countries) Participation in **3** Business Missions

Source: UNI Annual Report, 2021



# We project LIPOR into the world

Selective collection projects implemented in 400 Tunisian Schools

Training actions (Mozambique and Argentina)



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Participation in the creation of 1 National Platform for Municipal Solid Waste Systematisation and Monitoring in Argentina

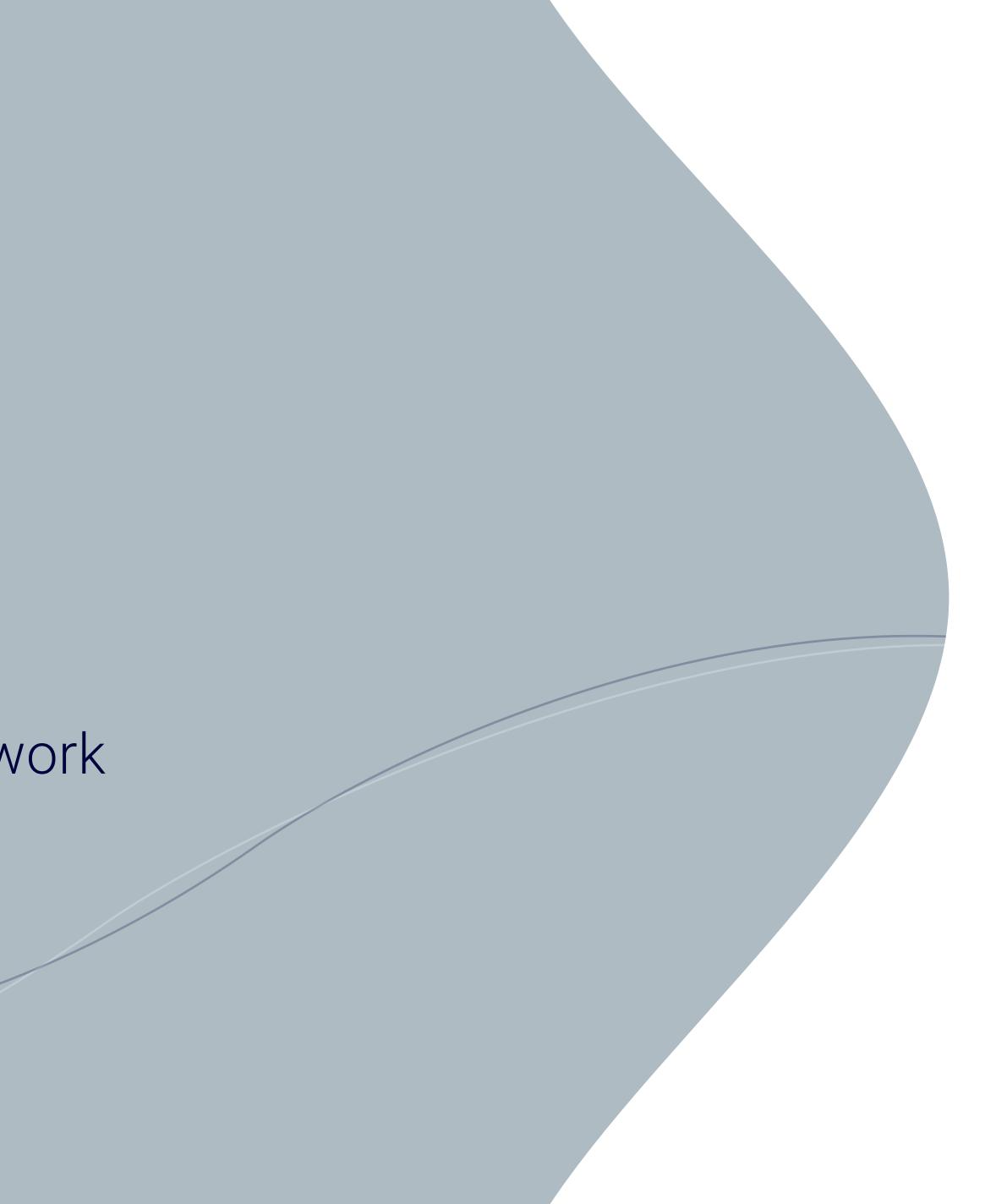
Source: UNI Annual Report, 2021



# 05 Results

We receive recognition for our work





# Integrated report

The Report was drawn up according to the following guidelines:

International Integrated Reporting Council (IIRC);

Global Reporting Initiative (GRI) Standards, Core Option, and International Standard for sustainability reporting;

International Financial Reporting Standards (IFRS), as adopted in the European Union for Financial Statement purposes.



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In order to ensure data reliability and veracity, information regarding sustainability reported in our Integrated Report 2022 was properly subjected to independent external assurance.

We've adapted to new trends in financial and non-financial data reporting, after reporting our annual results for 18 consecutive years!



### We stand by recovery 2022

# 51,909t

Waste for organic recovery 82,610t Waste for multimaterial recovery

8,849t Nutrimais

82,610t Recyclable Waste



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# 393,752t

Waste for energy recovery

189,543MWh Electricity



# External recognition

#### LIPOR obtained the "COTEC INNOVATOR 2021" Status,

as a recognition of its high standards of financial soundness and economic performance achieved and, particularly, its **INNOVATION** competences.

- Winner of the Public Sector category of the "Excellence at Work Index 2021".
- One of three institutions selected for the Workplace category, in the 7th edition of the **#BeActive Awards** organised by the European Commission's DG EAC – Sport.
- LIPOR's Adventu Park & Ecologica Trail received th international Green Flag Award, as well as the Special Award for Innovation.



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• LIPOR's "4M Strategy" was honoured in the 7th Edition of the "Recognition of Social Responsibility and Sustainability Practices" initiative, promoted by APEE (Portuguese **Business Ethics** Association).

We received

5

External awards and accolades in 2021

We received 63 Awards from 2000 to 2021



### We set trends

Communication

Campaign

We've adapted the language used to communicate on recycling

Door-to-Door

Collection

We've prioritised material qualityWe've developed theand sustainabilityorganisation's human capital



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#### Employee Profile

Networked Co-creation

We've maximised innovation activities



# We are inspired by the future

We are driven by creativity

Innovative

Sustainable









# What to expect from LIPOR in the next 40 years?







# To continue reinventing tomorrow!



